

**Tateyama Kurobe Alpine Route - Information on reservation confirmation and check-in**

❖ Please prepare the following items when confirming by telephone and when checking in. ❖

◆ ① Your Alpine Route No. **(A six-digit reservation number that is the same number for all of your vehicles and meals)**

② Materials showing the full length of the Alpine Route

※ This can be easily checked on the "Reply Form" issued by Alpine Route.

◆ If you will use vehicle and/or meal tickets:

Please confirm that all necessary items are filled in, including fare(s), payer, total price, segment of travel, facility name, etc.

※ Please understand that if you fill these in or pay for them on the day of your trip, you will be asked to move to the back of the line.

❖ To reconfirm your status in advance ❖

◆ Please make inquiries using your Alpine Route No. **(A six-digit reservation number that is the same number for all of your vehicles and meals)**

◆ Contact information and hours of operation for advance confirmation and inquiries:

Tateyama Kurobe Sales Reservation Center Hours: 8:30 to 17:30

TEL: 076-432-2812 FAX: 076-442-3431

◆ You can confirm the following:

🍷 **Vehicle(s)** Passenger type, segment of travel, time, and fares and payers for each transportation agency

※ Please accurately specify whether passengers are **adults, children (6 to 11 years old), or guides**. \*Infants are free of charge.

🍷 **Meal(s)** Meal customers, facility to be used, time, price, and payer

⚠️ ◆ Changes

We can accept your request for the change the number of people until 4.p.m 2days before.

Please understand that depending upon how busy we are, we may not be able to accept some types of changes.

(Note) We can only accept changes that have been confirmed document which was faxwd by the tour guide or organizer.

❖ Procedure on the day of use ❖

Please have your Alpine Route No. **(A six-digit reservation number that is the same number for all of your vehicles and meals)** ready when checking in to vehicles and dining facilities.

※ This can easily be checked on the "Reply Form" issued by Alpine Route.

## Vehicles

◆ Checking in at Alpine Route starting stations (Tateyama Station, Ogizawa, etc.)

Please be sure to complete group check-ins by **20 minutes before your reservation time**.

※ Please carefully note that during holidays such as Golden Week, and summer and autumn holidays the roads become very congested.

• If using vehicle tickets, please submit them after confirming that all necessary items re filled in and correct.

※ Please understand that if you fill these in or pay for them on the day of your trip, you will be asked to move to the back of the line.

- Please accurately specify whether passengers are adults, children (elementary school students), or guides.
- After completing group check in and payment, you will be given a "Group Ticket Form". Please hand this form to the attendant when checking in at each station.
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[If you arrive earlier than your reserved time] ⚠

In principle, we will have you board at your scheduled time.

[If you arrive later than your reserved time] ⚠

In principle, we will have you wait until the next available slot. On congested days, you may be asked to wait for a very long time, or be refused passage on that day.

<Emergency contact information for boarding stations (same-day use only)>

[Toyama boarding] Tateyama Station Tel: 076-481-1145

[Omachi boarding] Ogizawa Station Tel: 0261-22-2526

### [Notes for congested days and times]

During times that are normally crowded, such as the "Tateyama Snow Wall" event (especially during April and May), and during summer and autumn holidays, we run extra vehicles to relieve congestion. However, depending upon congestion, weather, etc., you may be asked to wait for boarding. Thank you in advance for your understanding.

### ◆ Check-in at stations along the Alpine Route (Bijodaira Station to Kurobeko Dam Station)

You must check in when boarding at stations along the route. Please hand the "Group Ticket Form" you received at your boarding station to the attendant. You will be told your meeting place and time, and boarding time.

Stations along the route	Boarding Check-in Locations
Murodo Station, Kurobe Dam Station	Please hand in your "Group Ticket Form" at the group check-in near the entrance gate.
Bijodaira Station, Daikanbo Station, Kurobedaira Station	Attendants will be waiting as you get off the train, so please hand them your "Group Ticket Form" directly.



### For same-day time changes of the Kanden Tunnel Trolleybus departing from Kurobe Dam

Arrive at Kurobedaira Station and contact the Kurobe Dam Station as soon as you have decided on your Kurobe Dam Cable Car boarding time.

Kurobe Dam Station: 0261-22-2526

## Meals

### ◆ Check-in for restaurants and lunch boxes handed out at stations

Please have your Alpine Route No. (A six-digit reservation number that is the same number for all of your vehicles and meals) ready.

⚠ Restaurants are unable to assign seats.

⚠ We are unable to accept same-day meal changes.

<Emergency contact information for dining facilities (same-day use only)>

Restaurant Tateyama (Murodo Station): 076-463-3345

Restaurant Kurobedaira (Kurobedaira Station): 076-463-5231

Midagahara Hotels (Midagahara): 076-442-2222 (Same-day contact necessary)

Tateyama Kurobe Service (Murodo Station): 076-464-1828 (Murodō Station lunch boxes)

★ In principle, only changes to the number of customers will be accepted day-of.